

FAQ's

Q: Do the drawer fronts come pre-drilled for the handles?

A: No. But the units are supplied with templates for drilling holes for all handles

Q: Are the hangers in the wallmounted units strong enough?

A: Yes, they are rated on their own enough to take the weight. The extra fixing points in the top and bottom braces are to add extra security and to prevent the unit bowing in the centre.

Q: Is the floormounted shelf removable?

A: No. It is part of the unit as it had built in dividers

Q: How should the plinth box be fitted on the floormounted unit

A: It has dowels in the top of the plinth box which can be glued into place using standard wood glue.

Q: How do I replace the fascia on the wallmounted unit

A: There are 6 screws holding this in place. 3 above the top of the drawer base and 3 below. These should be removed.

Q: How do I replace the thin clad parts on the units

A: These are screwed and glued in place. The screws should be removed and the thin part should then be carefully prised from the brace. The new one should then be screwed back into place.

Q: My drawer is not fully closing. Why?

A: 2 possible reasons. If you're using electrics this could be catching in which case the wires need clipping out of the way. It may also be that the drawer box has not been fully clicked back into place after the drawer has been removed. This is easiest to do when the drawer is fully extended and the drawer runner can be pushed into the back of the drawer.

Worktops and vessels

Q: Do the worktop supports fix to the unit

A: No. This is not required. When the supports are fixed in place using the tape bond supplied they form rigid stiffeners. Care must be taken where these are placed to prevent clashes with plumbing

Q: Are the worktops pre-drilled?

A: No. These can be cut using standard woodmaking tools

Columns

Q: How do you reverse the door on the column?

A: Turn the column upside-down. There are hangers on the top and bottom.

Basins

Q: Do the isocast basins have integrated overflows

A: No – they come with a kit which should be cut to length and checked fully for any leaks.

Q: Can the Scheme basins be wallmounted

A: Yes, but they are not supplied with fixings. Fischer fixing bolts should be used into a suitable solid wall.

Electrics

Q: How do I wire this into the electric supply

A: A fused spur should be used and should be done by a qualified electrician taking care that all parts are fully tidied away using the clips provided.

Q: How do I operate the lights

A: Simply touch / swipe your hand over the sensor area

Q: Can the LED lights be replaced in their housing

A: It is not worth it. It is better to just supply a complete new strip including the housing.

Q: My sensor isn't working

A: Check that the power is getting to this. There will be a blue glow where the sensor is. The unit needs to be tight to the sidewall of the cabinet to operate.